



State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

DATE: November 25, 2020

Behavioral Health Information Notice No: 20-063

TO: California Alliance of Child and Family Services
California Association for Alcohol/Drug Educators
California Association of Alcohol & Drug Program Executives, Inc.
California Association of DUI Treatment Programs
California Association of Social Rehabilitation Agencies
California Consortium of Addiction Programs and Professionals
California Council of Community Behavioral Health Agencies
California Hospital Association
California Opioid Maintenance Providers
California State Association of Counties
Coalition of Alcohol and Drug Associations
County Behavioral Health Directors
County Behavioral Health Directors Association of California
County Drug & Alcohol Administrators

SUBJECT: National Provider Identifier: New Validation on 837I and 837P Claims in Short Doyle Medi-Cal II

PURPOSE: To inform county Mental Health Plans (MHP), Drug Medi-Cal Organized Delivery System (DMC-ODS) counties, DMC State Plan counties, and DMC trading partners of a new validation for National Provider Identifiers (NPIs) included on 837I and 837P claims.

BACKGROUND:

The NPI is an unique 10-digit identifier that is required to identify health care providers on all standard transactions, including electronic claims pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA). All HIPAA-covered providers listed on an 837I or 837P must obtain a NPI from the Centers for Medicare & Medicaid Services (CMS) website at <https://npiregistry.cms.hhs.gov/>.

POLICY:

Effective 90 days after publication of this notice, Short-Doyle Medi-Cal II (SDMC) will begin validating NPIs contained in a claim against the National Plan and Provider Enumeration System (NPPES) Downloadable File. The purpose of the new validation is to ensure providers are compliant and not on the deactivated list at the time services are performed. The validation will check for a deactivation date of an NPI, and will deny any claim line if the services were provided after the deactivation date.

Short-Doyle/Medi-Cal Claims

All Medi-Cal providers must have an active NPI to claim through SDMC. The 837I and 837P ASCX12 5010 Implementation Guides require the inclusion of the attending/rendering NPI when the NPI is different from the billing NPI. Specific details on how to report provider NPIs on 837I or 837P claims are documented in the ASCX12 5010 Implementation Guides available for purchase at: <http://www.wpc-edi.com/>.

If a NPI appears on the NPPES deactivated list, and the reported dates of service on any level of the 837 are on or after the deactivation date, the claim/service line will be denied with adjustment group, reason code, and remarks code listed below for the respective NPI type:

NPI Type	CARC	RARC
Billing Provider:	CO/208	N257
Service Facility Location:	CO/208	N77
Rendering Provider:	CO/208	N290
Referring Provider:	CO/208	N286
Ordering Provider (837P only)	CO/208	N265
Attending Provider (837I only):	CO/208	N253

Questions regarding the content of this information notice may be directed to the Behavioral Health Financing Section Support Unit at MedCCC@dhcs.ca.gov or (916) 650-6525.

Sincerely,

Original signed by

Lindy Harrington
Deputy Director
Health Care Financing